

# Pensions Developments in East Africa.

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# Background of Pension System in EA Countries

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- ◉ DESCRIPTION:

the pension system COVERS only a small fraction of population. It is mainly formal employment, which is predominantly dominated by public servants.

- ◉ The set of benefit covered is limited to long term benefits such as old age, survivors, disability, invalidity.
- ◉ In some schemes there is a mix of pension and non-pension benefits. E.g. NSSF – Tanzania.
- ◉ In each country there is a mix of Defined Benefit plan and Defined Contribution plan.
- ◉ Most of private sector schemes are defined contribution with some few exceptions, while most of public servants schemes are DBs.

# Benefit structure

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- Define Benefit Plans (DB).
  - DB schemes have generous benefit formulae
  - They are in most cases unfunded (Uganda and Kenya have higher degree on this)
  - The system is imbedded in the government sources of finance
- Defined Contribution Plans:
  - Benefit depends on members accumulation (employment) and return on investments
  - Most of the schemes are employers' initiatives and voluntary with exceptional on NSSFs

# Investment and regulations

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- Investments are mainly decided internally and locally managed except Kenya where Regulatory framework is in relatively advanced stage compared to other EA Countries.
- There is limited investment opportunities in the economy
- Low Investment returns over the years
- Misuse of powers to decide which investment to be taken
- Most of schemes are self-regulated in most aspect.

# Administration

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- All Mandatory schemes (DB and DC) are publicly managed with strong link with specific parent ministry in the government.
- All Occupational Schemes are privately managed, (larger population under these schemes are in Kenya)
- Board of Trustees in public schemes are guided by some element of ILO guidelines and legal and quas-political drives in specific countries.

# Challenges in the system

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- ◉ Low coverage
- ◉ Generous Benefits to some groups of Population (e.g. Civil Servants)
- ◉ DB is creating financial burden to the government
- ◉ DC returns are too small
- ◉ The structure of the system does not provide opportunity for extension and growth.
- ◉ The system is not regulated enough for better results to members and economy
- ◉ Too much Political interference
- ◉ Still Uganda and Kenya has Unfunded schemes for Civil Servants which creates burden to government budget.

# Facing the Challenges – Tanzanian Experience

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- **Tanzania: A number of Actions have been undertaken and initiated**
  - Conversion of NPF (DC) to DB Pension Scheme – 1997/96
  - Converting Civil Servant Schemes into Contributory scheme from Pay As You Go Scheme – 1999 (DB)
  - LAPF (Provident) to LAPF Pensions in 2005 (DB)

## Cont ...

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- Establishment of the National Social Security Policy with guidance to initiate Autonomous Regulatory Body.
- Enactment of Social Security Regulatory Authority with mandate to supervise the social security sector
- Initiating reform process with clear goals and targets.



# Reform Programme

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- Reform intends to strengthen and introducing mechanisms for extension of social security system to the majority of Tanzanians
- To reduce financial burden – pension liability to the government by creating self financing schemes
- Establish fair system to Tanzanians

# Reform Programme Phases

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The achievement of the vision will take time and in terms of strategy it may need to be divided into a number of phases. This will involve three phase:

- ① **Extension and harmonisation phase,**
- ② **Stabilisation phase,**
- ③ **Growth and prosperity phase.**

# Challenges in implementing Reforms in Tanzania

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- Financing the reform and transitional cost involved
  - Financing pre-99 pension liability of the civil servant (Tanzania)
  - Establishing two pillar system to reduce financial burden of the government in the future.
- Establishing fair and sustainable system
  - Harmonising legal framework for all schemes
  - Harmonisation of benefit structure and formulae for all public and mandatory schemes
  - Coordinating all public funds under one administration system Vs Merging them to one scheme

# Conclusion

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- Technically Reforms has positive impact to the system:
- Proposals on the table provides enough and fair reform options technically
- Reforms option discussion are dominated by Political and personal gains
- It takes too long to make decisions

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**Thank you**

# **SHARING THE EAST AFRICAN EXPERIENCE:**

## **THE CASE OF UGANDA**

**WORLD BANK CONTRACTUAL SAVINGS CONFERENCE**

**JANUARY 9-11, 2012**

**WASHINGTON, D.C.**

**JAPHETH KATTO**

**CEO , CAPITAL MARKETS AUTHORITY - UGANDA**

# AGENDA

- Pension Systems in the East African Community : An Overview
- Uganda's Pension System
- Uganda's Journey to Pension Reform
- Lessons and Emerging Issues
- Conclusion

# East African Community Pension Systems

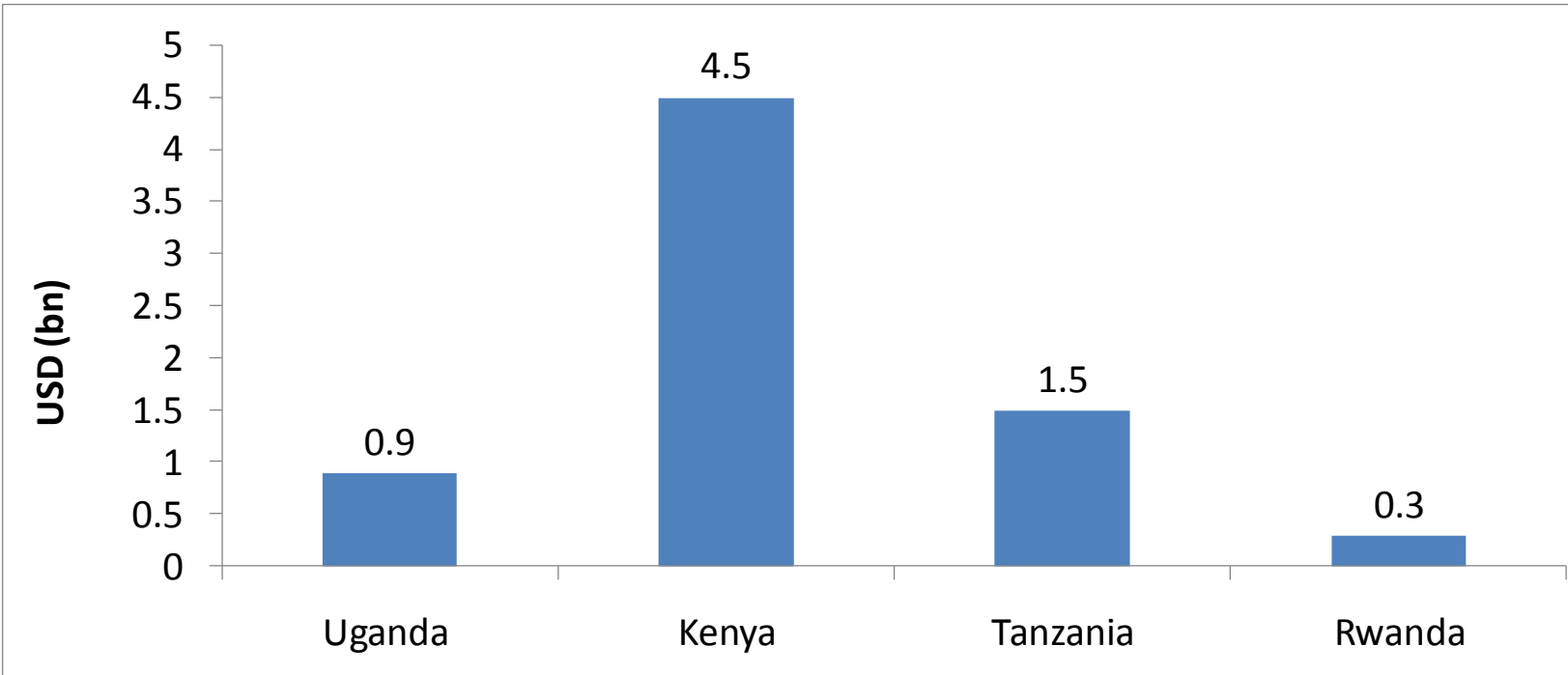
- Save for Burundi, each East African Country has a regulatory agency responsible for Pensions.
- No social pensions for the aged population save for Kenya & Uganda – pilot
- Coverage focuses on the formal sector
- Informal sector programs inadequate; initiatives in Kenya (Mbao Pension Plan)
- More reforms required in the region to extend coverage and restructure expensive unfunded public service schemes in Kenya and Uganda



# Current Pension Systems in EAC

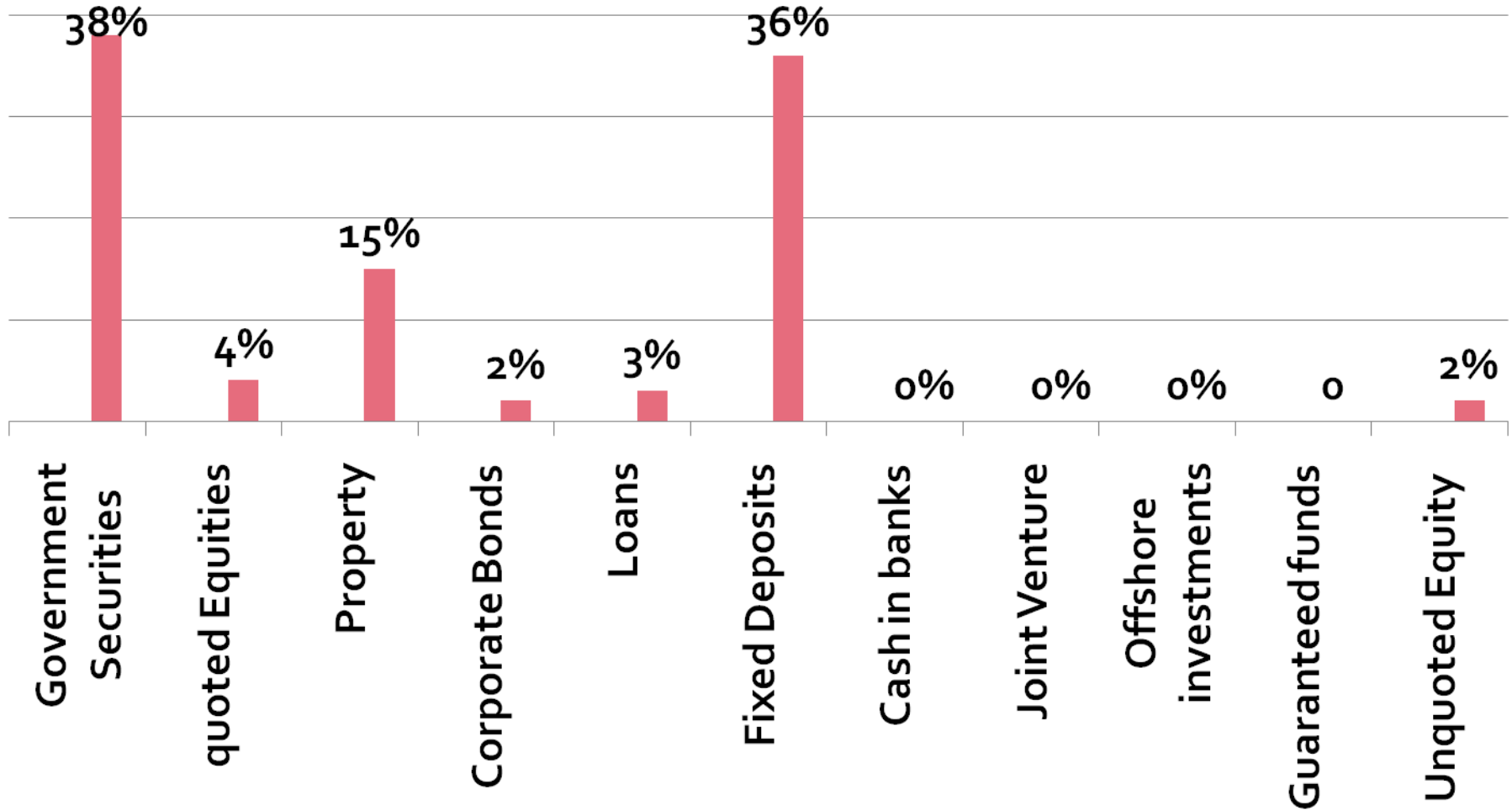
- The current broad classification of pension systems in EAC is as follows:
  - **Social pensions** – small cash transfers to the poor above 65 years [Zero Pillar]- pilot schemes in Kenya and Uganda
  - The **mandatory pension schemes** for all formal employees - [1<sup>st</sup> Pillar]
    - National social security pension schemes
  - **Supplementary pension schemes** [2<sup>nd</sup> Pillar]
    - Private occupational pension schemes
    - Civil service pension schemes
    - Local Authorities' workers pension schemes
    - Parastatal workers pension schemes
    - Armed forces pension schemes
    - Parliamentary pension schemes
  - **Private individual retirement saving plans** [3<sup>rd</sup> Pillar]

# Total Value of Pension Assets in mandatory contributory Pension Schemes in the EAC (USD BN )



SOURCE: Analyzed Financial Statements for the period between 2009-2011 provided in September 2011 by various mandatory pension schemes and pension regulators in EAC.

# Pension Fund Investments of NSSF-Uganda *(as at 30<sup>th</sup> November 2011)*



# Summary Comparisons

Issue	Kenya	Burundi	Uganda	Rwanda	Tanzania
System Design	Largely DC save for Civil Service Scheme & few large DB schemes	DB system Few private DC schemes	DC system save for Civil Service/ Military schemes	DB system with few DC Private schemes	All DB save GEPF
Sector Control	Large private sector participation	State controlled schemes	Largely state controlled but moving to private sector participation	State controlled scheme	State Controlled schemes
Supervision Agency and Ministry	RBA [ Finance & Labor]]	No Agency	URBRA [Finance]	BNR [ Finance]	SSRA [ Labor]
Basic law	Legislation & Trust law	Legislation & Contract	Legislation & Trust law	Legislation, Trust & Contract law	Legislation & Trust law
Licensing Regime	Schemes, asset managers, custodians & administrators	No Requirement	Schemes, trustees, asset managers, custodians & administrators	Schemes, trustees, asset managers, custodians & administrators	Schemes, asset managers & custodians

# Uganda's Pension System

# Uganda's Pension System

- Pension system covers a relatively small portion of the population.
- Private sector employees are covered by the NSSF mandatory provident fund and some voluntary occupational pension schemes.
- The number and funding status of voluntary occupational schemes is not clearly ascertained as these schemes are currently not regulated and supervised.
- However the fund managers licensed by the CMA manage 19 occupational pension funds with over UGX 220 bn (USD 92 m)

# NSSF

- NSSF covers about 450,000 workers which is 3.5 % of the working population.
- NSSF assets are internally managed. A small portion outsourced to two CMA licensed fund managers.
- Corporate Governance at the NSSF has been a challenge - five Managing Directors in the last 13 years.
- There has been successful prosecution of one of the former managing directors of NSSF for causing financial loss.

# Public Sector

- The Public Service Pension Fund (PSPF) non contributory.
- PSPF covers about 263,854 employees.
- Pension Arrears have been reduced from over UGX 300 bn (USD 125 m ) to UGX 68 bn ( USD 28 m) over the last 10 years.
- The Pensions Act amendment in 1994 subjected all local authorities workers to the Pensions Act Cap 286



## Summary Comparisons of Uganda's Pension System

	<b>PSPF[1946]</b>	<b>AFPS[1939]</b>	<b>NSSF[1985]</b>	<b>OPS</b>
<b>LEGAL FRAMEWORK</b>	Pensions Act [Cap 286]	Armed Forces Pensions Act [Cap 298]	NSSF Act [Cap 222]	Uganda Retirement Benefits Regulatory Authority Act 2011 / Trust Law
<b>COVERAGE</b>	Civil servants; police; prison officers; judiciary; doctors; teachers Public officers in Local Authorities	Military officers	Formal sector workers in companies/institutions with more than 5 employees	Formal workers in companies/institutions with voluntary pension plans
<b>MEMBERS</b>	Approx 263,854	Over 45, 000	Approx 450,000	Not Available
<b>FUNDING STATUS</b>	Unfunded	Unfunded	Funded	Funded
<b>BENEFIT FINANCING</b>	Central Govt. revenues [Non Contributory]	Central Govt. Revenues [Non Contributory]	Accumulated individual accounts [ employer 10% - Employee 5%] Contributory	Scheme funds - Contributory as per plan rules
<b>DESIGN</b>	DB	DB	DC	DB or DC depending on plan rules
<b>BENEFIT</b>	Annuities and Lump sums	Annuities and Lump Sums	Lump Sums -Provident Fund	Annuities and Lump Sums depending on plan rules

# Uganda's Journey to Pension Reform

# Pension Reform; Crisis driven or need driven ??????

## JAMWA JAILED ON NSSF MESS

Former managing director arrested at Kenyan border at 3:00am

## IGG DEMANDS NSSF SHAKE-UP

NSSF should be brought under constant oversight

### Big people wanted to steal NSSF money and I refused

is of Kenya, lobby  
e was competing for  
fund. I was made up  
by of my party and

a national need was the  
e projects and the fact  
would get value for  
owners of the fact that  
we had a financial gain  
zipped by those power  
people in money  
and my hand and failed

occasional was a more  
relation was a result of a  
of those people to force  
it aggravated the situation  
to the state from 2000



ZOE BAKOKO

women who had served Uganda, and  
the family (the parent) for my role in  
engendering peace over in Uganda.

I served my country with diligence  
and wholeheartedly, by doing my  
personal duties to the best of my ability,  
the fact that we are still in  
leading Uganda should not speak out  
against.

As a victim of political intrigue,  
these were times when my chairman  
was threatening to force me to  
retire from my job, by the  
Kenya who should have directed  
their energies to me but preferred to  
do otherwise was the case for the  
purchase of the NSSF houses in  
Mombasa by the Vice President and

rather and the efforts to  
drive political agenda  
and fragmentation of the  
country. It is also exciting  
the fact that I have served  
the country for many years  
without being judged as a  
traitor.

One thing I have to be  
honest opinion given to  
President by the former  
General, Kadhya Maki,  
NSSF is a bad thing. For  
many years the statement of  
President Museveni in  
his film by the VP GBU  
during the celebration  
International Labour 100  
2012, in which he said  
to the world that we are

# Uganda's Journey



- There has been overall consensus on the need to reform the pension system in Uganda.
- The African Peer Review Mechanism (APRM) Country Review Report 2009 recommended that there was need for reform, regulation and liberalization of the pension sector.

# The journey

1995 - December PWC advised on the  
NSSF Strategic

Corporate Plan

**Issues**- improvement in

Quality of products, customer service

Operating efficiency ,return on  
investment



April 1998- IMF  
advised on the Reform  
of the Government  
Pension system

**Issues**

Address equity  
between pensioners

Improve legal  
,financial

,administrative  
disciplines

Start a contributory,  
funded, actuarially  
sound system with a  
lower benefit

# The journey

2001- Deloitte & Touche  
Reviewed the Public Service  
pension Arrangements .Issues  
Pension Arrears  
(Ush, 260Billion / USD109),  
rapidly increasing costs  
Ineffective plan design and  
administration



- **The Stakeholders Transition Group (STG) 2003** instituted by the Ministry of Gender, Labour and Social Development
- **Pension Reform Task Force (PRTF) 2004** instituted by the Ministry of Finance in 2004

# The Journey

## ■ The Stakeholders Transition Group (STG)

- Instituted in January 2003 by the Minister of Gender, Labour and Social Development
- A comprehensive initiative to assist Government with the development of a comprehensive legal, regulatory and financing framework for social security reforms.

## ■ Key Findings

### ■ Review of existing legislation

- To provide constitutional protection of social security and pension rights to all Ugandans.
- Consolidation of all pieces of legislation on retirement schemes, social security institutions, and pensions.

# STG – Key Findings

- Establishment of a competent independent regulator for the entire social protection sector.
- Make contribution mandatory
- All social security and pension arrangements be funded.
- Liberalisation of the social security and pension sector.



# Proposals by PRTF

- Instituted by the MOFPED in 2004
- The Pension sector should be liberalised
- There should be a mandatory level of contribution followed by a discretionary level.
- An independent regulatory body should be established.
- In the long run pensions, capital markets and insurance should be combined to have one regulator for the Non Bank Financial Institutions.
- Uniform tax regime for all pension providers and tax incentives.

# Reforms

## Establishment of a Regulator

- Uganda Retirement Benefits Regulatory Authority Act 2011
  - To regulate the establishment, management and operation of retirement benefit schemes in Uganda both in the private and public sectors.
  - To supervise institutions which provide retirement benefits products and services.
  - To protect interests of members and beneficiaries of retirement benefit schemes.

# Reforms

- Reform of the Public Service Pension Fund
  - To provide sufficient funding to clear pension arrears and transform the current system into a contributory scheme.
  - Proposals advanced in the Liberalization of the Retirement Benefits Sector Bill
    - PSPF to be a pre-funded DC
    - Those with 15 years service or less to be given redemption bonds redeemable at retirement
    - Those over 15 years service will continue under current arrangement

# Reforms

- Liberalization
  - Triggered by poor governance and underperformance of NSSF
  - Unsustainable state of the public service pension fund
  - the Liberalization of the Retirement Benefits Sector Bill was tabled before Parliament in 2011.

# The Liberalization Bill

- The objects of the Bill are to:
  - provide for liberalization of the retirement benefits sector.
  - remove the monopoly of a single retirement benefits scheme over mandatory contributions.
  - provide for fair competition among licensed retirement benefit schemes.

# Implications of Liberalization

- Implications of Liberalization:
  - NSSF will not enjoy monopoly of statutory contributions
  - It will compete with other private funds who will be permitted to collect statutory contributions from employers and members.
  - External fund managers will manage pension assets
  - Separation of Trusteeship, management and administration of pension funds
  - Adoption of international best practice

# Challenges in the Reform process

- Regulatory framework – URBRA Act yet to be operationalised. Liberalisation Bill – has many gaps.
- Armed forces pension scheme is a non contributory defined benefit scheme.
- Statistical data on retirement benefit schemes lacking.
- Political will
- Vested interests
- Skepticism from stakeholders over the pension reform.

# Skepticism (Press Releases in Uganda)

Workers accuse finance ministry of rushing pensions Bill

NSSF reform will not benefit contributors but managers

NSSF tries to block pensions Bill

**WORKERS WORRIED ABOUT  
PLANED PENSION REFORMS**

DAILY MONITOR | Sunday, August 2, 2010 | Page 27

**Business Power**

**The proposed  
pension sector  
reforms are  
retrogressive**



# Regulatory Challenges

- Operationalisation of the URBRA Act which commenced in September 2011.
- Dual licensing regime for fund managers
- Investment restrictions in the URBRA Act.
- Regulatory Models; Prudential Vs Conduct of Business; Single Vs Integrated.
- Inadequate in-country expertise.
- Conflict of laws

# Lessons & Emerging Issues

- Development of a national pensions policy
- Sequencing – regulation and liberalization which comes first?
- Building stakeholder consensus
- Implications of implementation of the EAC Common Market protocol
- Negotiation of the EAC Monetary Union Protocol

# Conclusion

- The Pension journey in Uganda like in many other countries is long, complex and controversial.
- The road is not smooth , it has pot holes, road blocks, diversions, detractors but like the road to heaven we believe it will lead to happiness by all stakeholders.



**THANK YOU**